



2141 ICON Way, Suite 100, Vacaville, CA 95688 - Tel: 707.564.4000 - www.iconaircraft.com

SERVICE REQUEST FORM (SRF)

Service requests can be sent to support@iconaircraft.com

SECTION 1: General Information			
Date of Request:	ASN #:	Reg #:	AOG? <input type="checkbox"/>
Requestor Name:	ICON Service Provider:		
Request Type: <input type="checkbox"/> Troubleshooting Support (Complete Sections 2, 3) <input type="checkbox"/> Repair/Damage Report (Complete Sections 2, 4) <input type="checkbox"/> Upgrade/Alteration Request (Complete Section 2) <input type="checkbox"/> Other			
Brief Description of Request:			
SECTION 2: Aircraft Information			
Provide latest information (verify against logbook) and report current time (not time of incident) in hours. Required for MRA requests.			
Name on aircraft registration:			
Address on aircraft registration:			
Airframe	ICON A5	Total Time Since New:	Total Time Since Overhaul (if applicable):
Powerplant (select one)	Rotax 912 iS Sport Other: _____	Total Time Since New:	Total Time Since Overhaul (if applicable):
Propeller (select one)	Sensenich 3B0R5-L68C (3-Blade, Round-tipped) Sensenich 3B0R5-L68CS (3-Blade, Square-tipped) E-Props EXC-4-177-C4-T (4-Blade) Other: _____	Total Time Since New:	Total Time Since Overhaul (if applicable):



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SECTION 3: Troubleshooting Support

Provide as much information as possible.

If available, please provide BUDS/DAC data and/or photos/videos of lights, sounds, or other symptoms.

Reminder: Engine must be on for at least 6 minutes to record DAC data.

Hobbs Time at Failure:

Calendar Date/Time at Failure:

Time Since Last Service:

Phase(s) of Flight When Failure Occurs:

Startup Taxi Takeoff Cruise Landing Other (Describe Below)

Annunciator Panel Indications:

(List all, including whether flashing or solid, and if/when they illuminate/extinguish.)

Gauge Readings:

(List all, indicating any that change during failure or do not function properly.)

Other Symptoms:

Recent History: (Did anything out of the ordinary happen in the last few flights? Have you had repairs/troubleshooting related to this system in the past?)

I understand that the owner shall be notified that the aircraft should not be flown without ICON approval while troubleshooting is in progress. Due to the identified failure and/or the troubleshooting process, the aircraft may not be safe to operate. Additionally, I understand that an Engineering Diagnostic Fee may apply.

Signature: _____



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SECTION 4: Repair/Damage Report

Provide as much information as possible.

Photos should include a wide shot to show general location and a closer shot to show the part in question. Where applicable, such as when accompanying a CIRF, photos should include scale/dimensions (in decimal inches).

For structural/composite repairs, also provide a Composite Inspection and Repair Form (CIRF).

Cause of Damage:

Additional Information:

I understand that if damage has been identified, the owner shall be notified that the aircraft should not be flown without ICON approval until repair is complete. Questions regarding the safety of flight should be directed to ICON Support/Engineering. Due to the identified failure and/or the inspection process, the aircraft may not be safe to operate. Additionally, I understand that an Engineering Fee may apply.

Signature: _____